

General Sale Conditions - 2019 Summer Season

The following General Sale Conditions govern the contractual terms regarding the purchase and use of all tickets and travel passes issued by Funivie Folgarida Marilleva S.p.A. (among which, we here mention as an example; single-day passes, multiple-day passes, annual passes, one-way or round-trip tickets, cards denominated Val di Sole Opportunity) during the summer opening and operation of Funivie Folgarida Marilleva S.p.A.

1. Funivie Folgarida Marilleva S. p. A., the concession holder during the summer season, puts an integrated system of lift facilities, in the area of Folgarida, Commezzadura and Marilleva, at the disposal of the public, thus constituted:
Gondolas: Belvedere, Panciana (Marilleva 1400), Daolasa 1 and Daolasa 2.
The above mentioned lift facilities respect the opening/closing dates and hours of operation displayed at the ticket offices which are open to the public, and at the lift departure/arrival stations of the said lift facilities.
 2. The lift facilities' operating program is determined by the Administration, and the cost of the ticket or travel pass is not related to the number of facilities open to the public.
 3. The object of the contract is the transport from the valley station to the summit station of the single lift or vice versa. Any activity following the use of the lift facilities (trekking, mountain biking, etc.) is not the object of the contract and is carried out exclusively at one's own risk.
 4. The ItasActive insurance policy foresees a partial reimbursement for insured multiple-day travel passes which have a validity of at least three days, **only** in the case of accidents with injury occurring on marked routes or tracks during summer amateur sports activity which have been duly documented by First Aid medical documentation or by the affiliated medical center Dr. Pizzolla Trauma Clinic. In specific, no reimbursement of any kind will be provided for illness or other personal reasons or for tickets and travel passes which are not covered by ItasActive insurance. Please read the policy statement carefully for more information.
 5. The client must acquire a ticket or travel pass corresponding to their program of use at the following ticket offices:
-Marilleva 1400 Ticket Office
-Belvedere Ticket Office
-Daolasa Ticket Office
 6. Ticket offices accept payments in cash (in compliance with the law in force) and through major credit cards or debit cards. Management also accepts payments by bank transfer, however, said payments must be received and confirmed by the Administrative Office before the issuing of any tickets or travel passes.
 7. The ticket or travel pass is a transport document and also a fiscal receipt (D.M. 30.06.1992) which must be kept for the entire duration of the transport. The eventual invoicing of tickets or travel passes must be mandatorily requested before they are issued.
 8. The purchase and possession of a ticket or travel pass imply the knowledge and the complete acceptance of the Rules of Transport displayed at all lift facility departure stations, and of the Sale Conditions posted at all ticket offices.
 9. The Val di Sole Opportunity card allows the use of all lifts in function during the summer season, once a day (one uphill and one downhill trip, every day, for every lift facility in operation).
 10. The customer must verify that the given tickets and travel passes correspond to their request, upon withdrawal. Once access to the lift facility's entry gate has been made, it will not be possible to replace or reimburse the tickets or travel passes purchased.
 11. The ticket or travel pass is a strictly personal and non-transferable document. Any violation in the use of the ticket or travel pass, in particular, its transfer, even as a simple and/or temporary exchange, will result in its immediate confiscation and cancellation. Furthermore, Funivie Folgarida Marilleva S.p.A. has the faculty to act against the offender, both criminally and civilly.
 12. The ticket or travel pass must be presented and shown whenever requested by the lift facility personnel, who must verify the validity and the legitimate belonging to the user. The customer must also present their identity document when requested by the lift facility personnel.
 13. Tickets and travel passes (excluding one-way or round-trip tickets) are sold on a key card (RFID card) for which a deposit fee of €5.00 each is required. The deposit is refunded when the key card is returned intact and undamaged.
 14. Reduced fare tickets and travel passes for children, juniors, seniors and super-seniors are issued only upon presentation of a valid identity document.
 15. Tickets and travel passes with validity from 1 to 6 days are issued with a photograph. Control systems are activated for all types of tickets and travel passes through the use of Photo Compare technology, installed on the lift facilities' access turnstiles, which is able to detect the image of the user. Please see the Privacy Notice displayed at all ticket offices and published on the website www.ski.it
 16. The use of 3 – 5 non-consecutive, multiple-day tickets and travel passes must take place before the end of the summer season (29.09.2019). Any unused days remaining on the ticket or travel pass after said date, will be canceled.
 17. Diversely-able clients who, at the time of purchase, present an official document which states a invalidity equal or greater to 50%, are entitled to a 50% price reduction on the full listed price of Folgarida Marilleva hour passes, morning or afternoon passes, single-day, multiple-day passes and one-way or return tickets. A 25% price reduction on the same above-mentioned passes, will be provided to clients presenting an official document stating a invalidity that ranges between 20% and 49%.
 18. In the event of the loss of a seasonal or annual pass it will be possible to request the cancellation and consequent replacement, upon payment of a sum of € 20.00 (requested as reimbursement for the cost of blocking and re-issuing the seasonal or annual pass), which will not be refunded in cases where the original seasonal or annual pass is subsequently found. The customer must also pay a deposit of €5.00 for the new key card. Tickets or travel passes of any other type, if lost, stolen or confiscated will not be refunded or replaced.
 19. Dogs must wear a muzzle and must be kept on a leash.
 20. All tickets and travel passes, including one-way and return tickets, expire when the corresponding summer season ends, with the exception of annual season passes. The relating prices stated on the official price list, include VAT.
 21. Funivie Folgarida Marilleva S.p.A. is not responsible, and therefore no reimbursement or replacement is due, should unpredictable events beyond its control occur (for example: storms, excessive wind, a sudden or unpredictable technical problem or an electrical power failure) which cause the closure of lift facilities. Furthermore, Funivie Folgarida Marilleva S.p.A. is not responsible, and therefore no reimbursement or compensation is due should clients incur in expenses to return to their place of residence or departure point due to the closure of the lift facilities, in advance, or during the scheduled times which are displayed at the lift stations due to force majeure.
 22. Clients must follow the Rules of Transport which are applicable to them, and the Instructions for Passengers which are displayed at every lift departure station and observe the regulations issued by competent authorities for safety reasons and for a regular transport service. Passengers must also follow all special instructions that facility operators may give under particular circumstances, in order to prevent accidents.
 23. Funivie Folgarida Marilleva S.p.A. declines all responsibility for damages arising from the improper use of the lift facilities, including the consequences of illicit behavior posed by the lift facility users during their presence on the lift facilities. By using the lift facilities, the client declares to be fully aware of the civil responsibilities related to the supervision of the child and to the use of the lift facilities, therefore, assuming all the responsibilities inherent to the use of the lift facilities by the child. The client furthermore, declares to abide by all the national, regional and provincial regulations in force with respect to the matter.
 24. Pass holders understand and accept that in case of contrast or differences between the present English version of the General Sale Conditions and Italian text of said document, the latter has to be considered as the prevailing and as the only binding one.
- BIKE**
25. Access to the Bike Park Val di Sole is allowed to all holders of travel passes, valid for the use of the lift systems in function of Funivie Folgarida Marilleva S.p.A. It is obligatory that clients comply with all the regulations which are indicated on the Rules For Access To The Bike Park Val Di Sole, that are displayed at the boarding and unloading areas of the lift facilities and at the entrance area to the Bike Park.
 26. Access to the Bike Park and its routes implies, on the part of the biker, the assumption of full responsibility for their conduct, the consequences arising from it and the acceptance of the regulation in its entirety. The use of the Bike Park outside of its normal opening hours is prohibited.
 27. Transport of a mountain bike on the lift facilities is permitted at no additional cost to all holders of one-way or round-trip tickets, single-day, multiple-day and seasonal passes, with the exception of Val di Sole Opportunity cards. For holders of Val di Sole Opportunity cards, the transport of a mountain bike is permitted upon payment of a daily supplement at the cost of € 5.00. The integration is combined with the respective Opportunity card and thus allows the transport of the bike on the lift facilities only once a day, that is, one ascent and one descent for every lift facility in function.
 28. The Bike Park does not have a special rescue service. The number to contact in case of an accident and/or emergencies is the unified emergency number: 112.
 29. Funivie Folgarida Marilleva S.p.A. does not manage the various bike tracks/routes present on the territory which result external to the Bike Park Val di Sole. Therefore, Funivie Folgarida Marilleva S.p.A. is released from all liability/responsibility regarding the use of said tracks.
 30. **INFORMATION REGARDING THE PROCESSING OF PERSONAL DATA:** Funivie Folgarida Marilleva S.p.A. has adopted the measures required by the new General Data Protection Regulation (GDPR 679/2016). Please view the information notice in regard which is displayed at the ticket offices, or on our website www.ski.it

Funivie Folgarida Marilleva S.p.A.

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Sede Legale: 38025 Dimaro Folgarida (TN) – Piazzale Folgarida, 30
Capitale Sociale € 34.364.414,00 interamente versato – C.C.I.A.A. N. 72993 – Iscr. Reg. Imprese TN /P.IVA 00124610221
Società soggetta ad attività di direzione e coordinamento esercitata da Sviluppo Aree Sciistiche S.p.A.